

Information on the eBanking services of Wirecard Bank AG

All you need is a PC with Internet access, the eTAN Generator and your ec/Maestro card to authorize your payments.

Before using our eBanking services, you have to perform the initial login. To visit the eBanking page on the Internet, go to <http://www.wirecardbank.com/online-banking/> and click on the E-BANKING button. Starting the eBanking function will open the window shown below.



Click on the “eBanking” button on our homepage:
<https://www.wirecardbank.com/business-customer/>

1. Login

Enter your VR-Key and your eBanking PIN “start” into the fields provided and click on the “eBanking login” button.

2. Change the Start-PIN

The PIN “start” will identify you to our system as a new user and will take you directly to a menu where you should select your own personal PIN. Please choose your personal password (PIN) consisting of 8 to 20 characters. The PIN must consist of at least one number and one capital letter. This is to secure your account data.

3. Generate a TAN and confirm your PIN



Enter an eTAN you have generated using your eTAN Generator.

- Please insert your cash/Maestro card into the Kobil eTAN Generator and briefly press the TAN button once.
- The word "CODE" will now appear in the Generator's display.
- Now use the keyboard to enter the code from the red-bordered text field shown on your screen into the eTAN Generator and confirm with the green √ button. The word "DATA" will now appear in the Generator's display; please confirm by pressing the green √ button again.
- The eTAN Generator will generate a TAN; please enter it into the appropriate field on your screen.
- Confirm your entry by clicking on the „Execute“ button.
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If your initial login has been successful, the display will switch to the account overview which will show all your accounts.

Do you have any questions?

The Service Team is available from Monday to Friday from 8 am to 8 pm (CET) under +49 (0) 30 / 300 110 700* or by fax under +49 (0) 30 / 300 110 750. You can also send us an email to backoffice@wirecardbank.com.