

Information on the eBanking services of Wirecard Bank AG

All you need is a PC with Internet access, the eTAN Generator and your ec/Maestro card to authorize your payments.

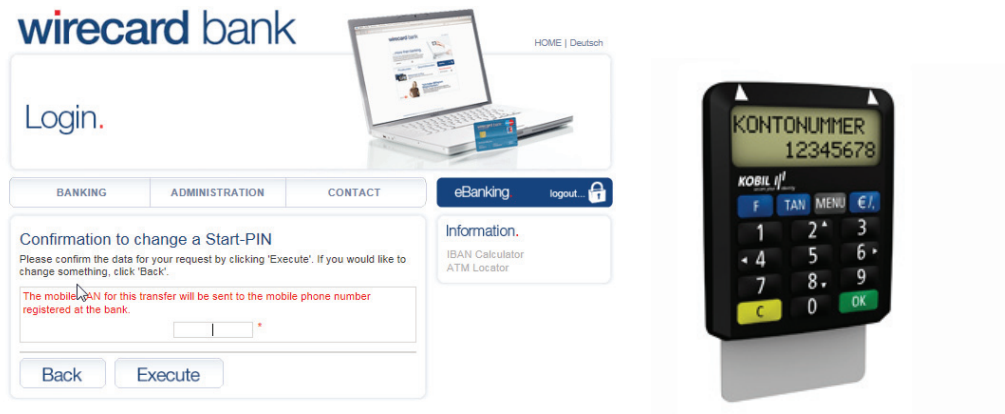
Before using our eBanking services, you have to perform the initial login.

To visit the eBanking page on the Internet, go to <http://www.wirecardbank.com/online-banking/> and click on the E-BANKING button. Starting the eBanking function will open the window shown below.

1. Enter your VR-Key and your eBanking PIN “start” into the fields provided and click on the “eBanking login” button.

2. The PIN “start” will identify you to our system as a new user and will take you directly to a menu where you should select your own personal PIN.

3. Please choose your personal password (PIN) consisting of 8 to 20 characters. The PIN must consist of at least one number and one capital letter. This is to secure your account data.



4. TAN: Enter an eTAN you have generated using your eTAN Generator.
 - a) Please insert your cash/Maestro card into the Kobil eTAN Generator and briefly press the TAN button once.
 - b) The word "CODE" will now appear in the Generator's display.
 - c) Now use the keyboard to enter the code from the red-bordered text field shown on your screen into the eTAN Generator and confirm with the green ✓ button. The word "DATA" will now appear in the Generator's display; please confirm by pressing the green ✓ button again.
 - d) The eTAN Generator will generate a TAN; please enter it into the appropriate field on your screen.
 - e) Confirm your entry by clicking on the „Execute“ button.

If your initial login has been successful, the display will switch to the account overview which will show all your accounts.

If you have any questions, our Bank Customer Service Team will be happy to help.

They can be contacted Mondays to Fridays from 8 a.m. to 8 p.m. and on Saturday from 8 a.m. to 3 p.m. (CET) on +49 (0) 30 / 300 100 600* or by fax on +49 (0) 30 / 300 100 650*. You can also send us your questions by Email to service@wirecardbank.com.